



इंडियन रेलवे कॅटरिंग एण्ड टूरिज्म कॉरपोरेशन लिमिटेड
(भारत सरकार का उद्यम-मिनी रत्न)
INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.
(A Govt. of India Enterprise-Mini Ratna)

"CIN-L74899DL1999GOI101707" E-mail : info@irctc.com Website : www.irctc.com

2019/IRCTC/CS/STEX/356

May 11, 2020

BSE Limited (Through BSE Listing Centre) 1 st Floor, New Trade Wing, Rotunda Building Phiroze Jeejeebhoy Towers, Dalal Street Fort, Mumbai – 400 001 Scrip Code: 542830	National Stock Exchange of India Limited (Through NEAPS) “Exchange Plaza”,-1, Block-G, Bandra-Kurla Complex, Bandra (East), Mumbai – 400 051 Scrip Symbol: IRCTC
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Sub: Running of Special Trains

Ref: Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

Sir/Madam,

In reference to above subject, please find enclosed a copy of Ministry of Railways letter TC-II/2910/2020/Special Trains/Covid 19 dated 11.05.2020 bearing running of “Special Trains” as per the notification for passengers having confirmed e-tickets, communicated to IRCTC. Detailed guidelines issued by Ministry of Railways in this regard is enclosed as **Annexure**.

This is for your information and record.

Thanking you,

Yours faithfully,

For and on behalf of Indian Railway Catering & Tourism Corporation Limited

Suman Kalra
(Suman Kalra)

Company Secretary and Compliance Officer
Membership No: F9199

Encl: a/a.



(Bharat Sarkar) Government of India

(Rail Mantralaya)

Ministry of Railways

Railway Board

No. TC-II/2910/2020/ Special Train/Covid-19

New Delhi, 11.05.2020.

The Principal Chief Commercial Managers,
All Zonal Railways,

Sub: Running of Special Trains

Ref: Coaching Directorates letter date 11.05.2020 No. DTP/2020/05/025

Ministry of Railways have decided to run 'Special Trains' as per notification under reference. The fare structure for the 'Special Trains' shall be as applicable for the regular time tabled Rajdhani train/ or as per the regular time tabled train category notified by the coaching directorate.

2. Booking:

- 2.1 Tickets shall be booked only online on IRCTC website or through Mobile App. Booking of tickets through 'agents', (both IRCTC Agents and Railway Agents) shall not be permitted.
- 2.2 The ARP (advance reservation period) shall be maximum 7 days.
- 2.3 Only confirmed tickets shall be booked. Booking of RAC/Waiting list ticket and on board booking by ticket checking staff shall not be permitted.
- 2.4 Current booking, tatkal and premium tatkal booking shall not be permitted.
- 2.5 Accommodation allotted at en-route stations shall be as the regular timetabled train. In case regular stoppage has not been provisioned for, the quota for the stoppage shall be transferred to the previous scheduled stoppage.

3. Cancellation and Refund rule: Online cancellation shall be permitted upto 24hrs before scheduled departure of train. Cancellation charge shall be 50% of fare.

4. Catering: No catering charges shall be included in the fare. Provision for pre paid meal booking, e-catering shall be disabled. However, IRCTC shall make provision for limited eatables and packaged drinking water on payment basis. Information to this effect shall be made available to passengers during time of booking ticket.

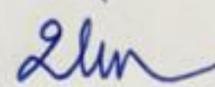
5. Linen and Blanket: No blanket and linen shall be provided in the train. Information to this effect shall be made available to passengers during time of booking ticket.

6. All other terms and conditions shall remain same as applicable for the category of train unless specified above.

7. The receipt of this letter may be acknowledged. Also please check Instructions on the Indian Railway website – www.indianrailways.gov.in under the head commercial circulars.

8. Each Zonal Railways shall ensure that necessary arrangements are made to make the details available to all the concerned staff well in advance.

This issues with the concurrence of finance directorate of Ministry of Railways.



Director Passenger Marketing

Railway Board

No. TC-II/2910/2020/new train Covid-19

New Delhi, 11.05.2020.

Copy to:

1. DAI (Railways), New Delhi.
2. PFA, All Zonal Railways
3. Principal Director of Audit, All Zonal Railways

Copy forwarded for information & necessary action to:

1. PED (A), PED/CHG, ED/C&IS, EDIP Railway Board.
2. MD, Centre for Railway Information System (CRIS), Chanakyapuri, New Delhi for necessary software changes.
3. MD, IRCTC, Stateman House, Barakhambha Raod, New Delhi-110001
4. Managing Director, Konkan Railway Corporation LTD, Belapur Bhavan, Plot no. 6, sector-11, CBD Belapur, Navi Mumbai-400014.

List of Trains proposed to be introduced as special trains

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S.No	T.No	From	To	Frequency	Stoppages Enroute	Day of commencement
1	Special	Howrah (1650)	New Delhi (1000)	Daily	Asansol Jn, Dhanbad Jn, Gaya Jn, Pt. Dd Upadhyaya Jn, Prayagraj Jn., Kanpur Central	12.05.2020
2	Special	New Delhi (1655)	Howrah (0955)	Daily		13.05.2020
3	Special	Rajendra Nagar (1900)	New Delhi (0740)	Daily		12.05.2020
4	Special	New Delhi (1715)	Rajendra Nagar (0530)	Daily		13.05.2020
					Patna Jn, Pt. Dd Upadhyaya Jn, Prayagraj Jn., Kanpur Central	
5	Special	Dibrugarh (2035)	New Delhi (1015)	Daily	Dimapur, Lumding Jn, Guwahati, New Bongaigaon, New Jalpaiguri, Katihar Jn., Barauni Jn, Danapur, Pt. Dd Upadhyaya Jn, Prayagraj Jn., Kanpur Central	14.05.2020
6	Special	New Delhi (1610)	Dibrugarh (0700)	Daily		12.05.2020
7	Special	New Delhi (2040)	Jammu Tawi(0545)	Daily		13.05.2020
8	Special	Jammu Tawi(1940)	New Delhi (0500)	Daily		Ludhiana,
9	Special	Bengaluru (2000)	New Delhi(0555)	Daily	Anantapur, Guntakal Jn, Secunderabad Jn, Nagpur, Bhopal Jn, Jhansi Jn,	12.05.2020
10	Special	New Delhi(2045)	Bengaluru (0640)	Daily		12.05.2020
11	Special	Thiruvananthapuram (1915)	New Delhi(1240)	T, Th, F	, Ernakulam Jn, , Kozhikkode, Mangalore, Madgaon, Panvel, Vadodara, Kota	15.05.2020
12	Special	New Delhi(1055)	Thiruvananthapuram (0525)	T, W, Su		13.05.2020
13	Special	Chennai Central (0605)	New Delhi(1025)	F, Su		15.05.2020
14	Special	New Delhi(1555)	Chennai Central (2040)	W, F		Vijayawada, Warangal, Nagpur, Bhopal, Jhansi, Agra
15	Special	Bilaspur (1400)	New Delhi (1055)	M, Th	Raipur Jn, Nagpur, Bhopal, Jhansi,	14.05.2020
16	Special	New Delhi (1545)	Bilaspur (1200)	T, S		12.05.2020
17	Special	Ranchi (1710)	New Delhi (1055)	Th, Su	Pt. Dd Upadhyaya Jn, Kanpur Central	14.05.2020
18	Special	New Delhi (1600)	Ranchi (1030)	W, S		13.05.2020
19	Special	Mumbai Central (1700)	New Delhi (0835)	Daily	Surat, Vadodra, Ratlam, Kota	12.05.2020
20	Special	New Delhi (1625)	Mumbai Central (0815)	Daily		13.05.2020
21	Special	Ahmedabad (1740)	New Delhi (0730)	Daily	Palanpur, Abu Road Jaipur, Gurgaon,	12.05.2020
22	Special	New Delhi (1955)	Ahmedabad (0940)	Daily		13.05.2020
23	Special	Agartala (1830)	New Delhi (1120)	M	Badarpur Jn, Guwahati, New Jalpaiguri, Katihar Jn, Barauni Jn, Patliputra, Pt. Dd Upadhyaya Jn, Kanpur Central	18.05.2020
24	Special	New Delhi (1950)	Agartala (1330)	W		20.05.2020
25	Special	Bhubneshwar (0930)	New Delhi (1045)	Daily	Balasor, Hijli (Kharagpur), Tatanagar, Bokaro Stl City, Gaya, Pt. Dd Upadhyaya Jn, Kanpur Central	13.05.2020
26	Special	New Delhi (1705)	Bhubneshwar (1725)	Daily		14.05.2020
27	Special	New Delhi(1055)	Madgaon(1250)	F, S	Ratnagiri, Panvel, Surat, Vadodara Jn, Kota Jn	15.05.2020
28	Special	Madgaon(1000)	New Delhi(1240)	M, Su		17.05.2020
29	Special	Secunderabad (1245)	New Delhi(1040)	W	Nagpur, Bhopal, Jhansi	20.05.2020
30	Special	New Delhi(1555)	Secunderabad (1400)	Su		17.05.2020

Note:1) All the trains from Delhi Area shall start from New Delhi Station. 2) Trains to be numbered as special trains. 3) Only limited number of stoppages to be provided as indicated above. 4) Timings indicated above are tentative and may be modified as per requirement.